



## GOODS RETURN CRITERIONS

Grozone offers a 1-year limited warranty on light switches (LS8, sLS8, sFF4, sLS24) and a 3-year warranty on controllers.

The warranty for Garden Controls products is 1 year.

To submit a request for an authorization of return of goods, you must have on hand:

- The serial number of the unit to replace.
- The purchase date (with proof if needed) otherwise the manufacturing date will be used.

You may contact the Gozone customer service by dialing 1 (855) 262-1800 or you can send a request via email at [service@grozonecontrol.com](mailto:service@grozonecontrol.com) to obtain your RMA #.

Afterwards, you must complete the return of goods form on the Biofloral website by indicating your RMA # received from Grozone.

### **Limited warranty**

Following Grozone's evaluation, the warranty can be voided for products that have been misused or that have been altered.