



**\*\*Please complete this form and send it with your return\*\***

### RETAILER INFORMATION

Contact: \_\_\_\_\_ Date: \_\_\_\_\_

Company: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ Fax: \_\_\_\_\_

City: \_\_\_\_\_ State/Prov.: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Model #: \_\_\_\_\_ Serie #: \_\_\_\_\_ date of purchase: \_\_\_\_\_

### CHECK LIST

(to be completed by the retailer)

1		2		3		4	
Does the instrument shows signs of abuse, misuse, or is it damaged?		Has the instrument been tested with a new battery?		Has the probe or electrode been cleaned in a cleaning solution?		Has the instrument been tested with a new probe or electrode?	
YES <input type="checkbox"/>	NO <input type="checkbox"/>	YES <input type="checkbox"/>	NO <input type="checkbox"/>	YES <input type="checkbox"/>	NO <input type="checkbox"/>	YES <input type="checkbox"/>	NO <input type="checkbox"/>

### DESCRIPTION OF THE PROBLEM

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Please note that the following models will be repaired and not replaced

HI9811-5 / HI9813-5 / HI9813-6 / HI981401N

The testers will be checked by our return team before proceeding with the replacement.

